

Speak Out Now at BART (5/20/19)

Really?!!

What are they drinking down at Lakeside? A recent edict proposes to ban all personal wireless devices – phones, pads and watches!

They know why people may need these devices. And they know it's not to play solitaire, Candy Crush or other games.

So what's up? Is this another provocation to see how far they can push people?

Time to step back - Lakeside....

Their Numbers, Our Reality

To BART management riders are revenue. To frontline workers they are often interactions, both positive and negative. Sometimes it is helping someone from out of town navigate purchasing a ticket, or getting on the right train, or reopening the train doors so someone can catch the train and have a smooth safe ride to their destination. And sometimes the interactions aren't so positive.

These interactions are invisible to the District. They don't count. They don't equal \$\$\$\$. And as a result the people who really make BART run don't count in their calculations either.

Who Does BART Serve?

With all the talk about fare evasion, those who are responsible for BART are evasive about who BART really serves. They claim to serve "Bay Area residents and visitors." Really? Which ones?

BART is an expensive system. The proposed fare increase in 2020, will raise the surcharge on paper tickets to \$1. That's \$2 more for a round trip for someone who doesn't have a Clipper card!

It's clear that BART wants to get rid of paper tickets. For those who are not commuters (the people BART really wants to serve), it means being forced to buy a Clipper card.

BART should admit that it serves "some select Bay Area residents" and leave it at that.

Save the date

Speak Out BBQ – June 30th in San Leandro
Tickets \$5 – from with your Speak Out person.
You won't want to miss this!

Shelter From the Storm

BART is a reflection of this society – both the good and the bad. Usually people go about their business and maybe help each other out like giving up their seat to an older person.

Then there are the people who for whatever reason have been cast aside, their minds shattered by life and the drugs that usually follow. They are the people who often make life uncomfortable for those they encounter. BART stations can seem to provide them a little shelter from the weather and the storms of life on the street and provide something as basic as a public toilet.

Station Agents, System Service Workers, CSOs can't solve these situations – they are a constant reminder of the problems created by this society and the changes that are needed.

Not What You Know, But Who You Know

When people get hired at BART they are told about being able to transfer to other jobs and departments. But when those jobs open up it can be a different story.

It seems that job experience isn't considered and that some parts of the tests don't have anything to do with the job.

So who gets hired? If you happen to know someone who can shed light on the job or the testing or who knows someone who sits on the hiring committee, that's one way. Doors seem to open for some which are shut for most of us. That's not right!

Scrub This!

Someone decided that System Service Workers could use the first two hours of non-revenue time on Sundays to scrub the yellow.

Maybe that person took their car to the car wash and used the power wash and thinks it's the same as cleaning the yellow. But think again – it's a LOT more complicated than that.



Management's Scrub Fantasy